

FIGURE 1

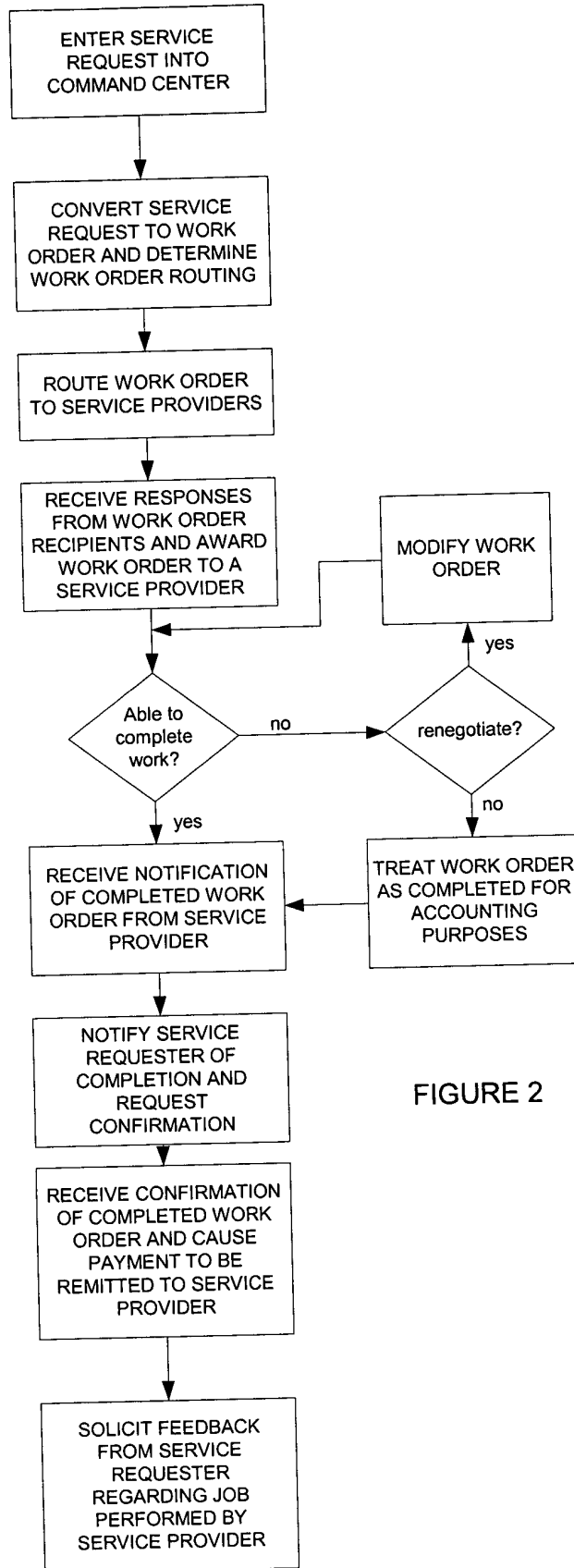


FIGURE 2

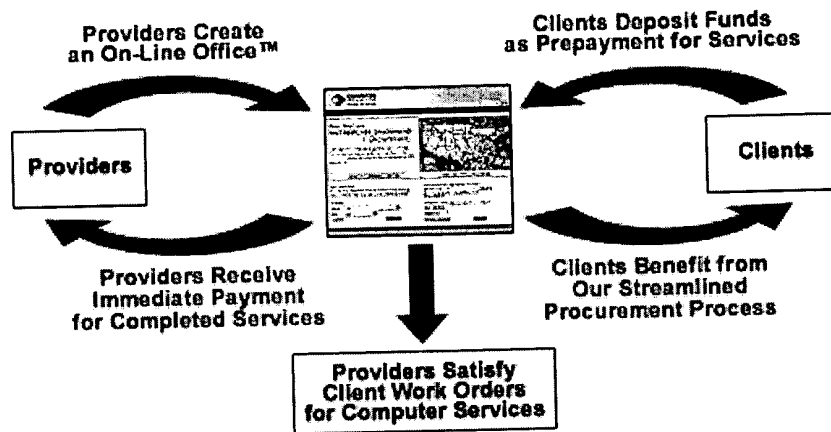


FIGURE 3

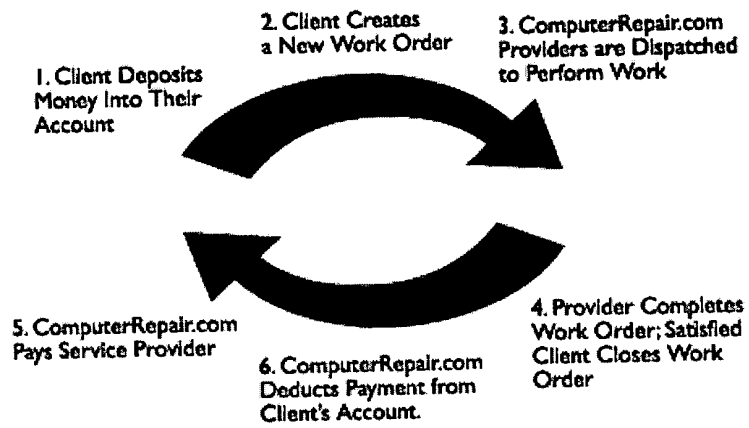



FIGURE 4



CONTACT US

FIND A PROVIDER:

PROVIDER SEARCH

PROVIDER SIGN-UP

ON-LINE OFFICE™

FEEDBACK

ComputerRepair.com Home > Provider Sign-Up

Create an Account

Setup an On-Line Office™

Provide Service Details

Create an Account

We're building America's largest on-demand IT department.

Join our network of Fast-Response computer service providers by filling out the form below.

Create an Account

Account Type*	Company <input type="button" value="v"/>
First Name:*	<input type="text" value="John"/>
Last Name:*	<input type="text" value="Doe"/>
Phone:*	<input type="text" value="123-456-7890"/>
Email:*	<input type="text" value="john@doe.com"/>
<input checked="" type="checkbox"/> I have read and agree to the User Agreement *	

* required

** This email address will be used to login to your On-Line Office™

SIGN-UP

[Click here to login](#) if already have already created an account.

Our Company | Feedback | Tell A Friend | Policies

© 2003 Computer Repair Systems, Inc.

FIGURE 6

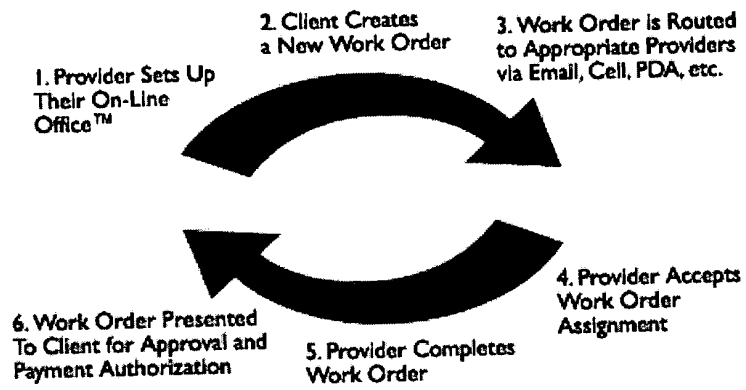



FIGURE 5


**COMPUTER
REPAIR.COM**

[FIND A PROVIDER](#)

[PROVIDER SEARCH](#)
[PROVIDER SIGN-UP](#)
[ON-LINE OFFICE™](#)
[FEEDBACK](#)

gabemiano@hotmail.com logged in. [Logout](#)

[ComputerRepair.com Home](#) > [On-Line Office](#)

[Create an Account](#)
[Setup an On-Line Office™](#)
[Provide Service Details](#)

Setup an On-Line Office™

Please fill out your personal profile.

After you have completed your initial signup, you may modify this information from within your On-Line Office™.

Create Your Profile

Address 1: *
Address 2:
City: *
State: *
Zip Code: * -
Number of years in business: *
Do you stock parts? *
How did you hear about us?
Website URL:

Service Response Time: *
Enter a **brief description** of the services you can provide within the time frames below.
If a particular time frame does not apply, leave it blank.

Under 2 hours:
2-4 hours:
4-8 hours:
Within 24 hours:

Brochure/Resume:
Upload your text (.txt) format brochure or resume
(File should be less than 50K)

Logo/Photo: .
Upload your company logo or a personal photo for public display.
If a Team Member doesn't have their own photo, this image will be displayed.
(Image should be less than 20K and have a max width/height of 175 pixels)


About Me:
Please provide potential clients with a summary of your company's background.
Text should be **500 characters or less**.

* required

CREATE PROFILE

[Our Company](#) | [Feedback](#) | [Tell A Friend](#) | [Policies](#)

FIGURE 7


**COMPUTER
REPAIR.COM**

[PROVIDER SEARCH](#)
[PROVIDER SIGNUP](#)
[ON-LINE OFFICE™](#)
[FEEDBACK](#)

[ComputerRepair.com Home](#) > [On-Line Office](#)

[Find a Provider](#)

[hgruber@rocketwebco.com](#) logged in. [Logout](#)

[Create an Account](#) [Setup an On-Line Office™](#) [Provide Service Details](#)

Team Member Profile

Please complete the sign-up process by setting up one Team Member now.

After you have set up your first Team Member, you may add or remove Team Members at your leisure from within your On-Line Office™.

* required

Team Member Login Information

☒ Account Active?

Your account must be active to be displayed in a provider search.

☐ Share Main Account login information?

Check this box if this Team Member will use the same email/password as the Main Provider Account. Leave this box blank if you want this Team Member to have their own login information.

Team Member Primary Email: *

This email address will be used as the Team Member's login.

Password: *

Re-enter Password: *

Team Member Details

First Name: *

Last Name: *

Secondary Email:

Physical Address 1: *

Physical Address 2:

City: *

State: *

Zip Code: *

Phone: *

AOL Instant Messenger ID:

ICQ Number:

Blackberry Account:

Birthday:

Personal Photo:

Upload a personal photo for public display.
If no photo is uploaded, the Company Logo will be displayed.
(Image should be less than 20K and have a max width/height of 175 pixels)

Hours of Availability

Please enter the hours below that you are available to provide assistance to a potential new client each day. Please return to this screen to make modifications if your schedule changes.

Day:

From:

To:

Schedule of Availability:

Service Area

How many miles are you willing to travel to service a client?

The system calculates distance as the crow flies, so your real highway mileage will always be somewhat higher than the distance calculated by the system. To account for this, you should enter a distance slightly less than the maximum number of miles you are willing to travel.

Range of Service in Miles: *

Enter any Zip Codes in which you will not or cannot provide service.

Exclusion Zip Codes:

1. 2. 3. 4. 5.

Service Types:

Select the Services which you are capable of performing from the list below:

Services:

Software/Data/Doc/Archives/Backup

Wiring

Networking/E-mail/Internet

Hardware Repair/Printer Repair

Services Performed:

FIGURE 8a

Rates	
Please choose a rate for each type of service chosen above.	
Software/Data Xfer/Antivirus/Backups:	<input type="button" value="Choose Rate"/>
Wiring:	<input type="button" value="Choose Rate"/>
Networking/Email/Internet:	<input type="button" value="Choose Rate"/>
Hardware Repair/Printer Repair:	<input type="button" value="Choose Rate"/>
Operating Systems	
Select the Operating Systems you are capable of providing support for:	
<div>Operating Systems:<div><div>AT&T</div><div>AIK</div><div>Amiga</div><div>Avigo</div><div>BeOS</div><div>Blackberry</div><div>BSD</div><div>CP/M</div><div>Epoc</div><div>FreeBSD</div></div><div><div>ADD</div><div>REMOVE</div></div></div>	<div>Supported Operating Systems:<div></div></div>
Other OSes: (optional) <div></div>	
Skills	
Select up to 30 of your skills:	
<div>Skills:<div><div>NET Server</div><div>3ds Max</div><div>4D</div><div>ACT</div><div>Active X</div><div>Ada</div><div>ADABAS</div><div>Adaptec CD Creator</div><div>Adaptec Toast</div><div>ADO</div></div><div><div>ADD</div><div>REMOVE</div></div></div>	<div>My Skills:<div></div></div>
Other Skills: (optional) <div></div>	
Certifications	
Please list any certifications that you have been awarded:	
Certifications: (optional) <div></div>	
Languages Spoken	
Select any language other than English that you speak:	
Languages Spoken: <div><div>English Only</div></div>	
<div><div>SUBMIT</div></div>	

Our Company | Feedback | Tell A Friend | Policies

© 2009 Computer Resonance Engineering Inc.

FIGURE 8b

Choose a Support Time Frame for the Work Order	Provider	Dist.	Types of Service
Time Frame: <input type="button" value="under 2 hours"/>	Daria Milano CompuNordz Tech Repair Redondo Beach, CA	0 mi.	Software/Data Xfer/Anth Wring - \$60 Networking/Email/Intern Hardware Repair - \$60
Select a Support Type Category Support Type: <input type="button" value="Software Service"/>	Jon Williams Mr. Falt Tech Solutions Hermosa Beach, CA	2.49 mi.	Software/Data Xfer/Anth Wring - \$75 Networking/Email/Intern Hardware Repair - \$90
Enter a Description of the Service Required Please enter a description of the problem encountered or the service required: Description: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>	Robert Smith A-1 Computer Service Hermosa Beach, CA	2.49 mi.	Software/Data Xfer/Anth Wring - \$90 Networking/Email/Intern Hardware Repair - \$85
	Marcy Wright ☆☆☆☆☆ (1 review) Harbor City, CA	5.32 mi.	Software/Data Xfer/Anth Networking/Email/Intern Hardware Repair - \$50 Printer Repair - \$50
	Dave Brownlow	6.12	Software/Data Xfer/Anth

FIGURE 9

Manage your Online Office	Rates
> Manage Your Account Modify your company profile Change your password	Please choose a rate for each type of service chosen
> Manage Team Members Add team member Modify team member = Choose team member: <input type="text" value="Wb, Gabe -- gabe@reo.com"/> <input type="button" value="go"/>	Software/Data Xfer/Antivirus/Backups: <input type="text" value="\$85/hr"/> Wiring: <input type="text" value="Choose Rate"/> Networking/Email/Internet: <input type="text" value="Choose Rate"/> Hardware Repair: <input type="text" value="Choose Rate"/> Printer Repair: <input type="text" value="Choose Rate"/>

FIGURE 10

Technical Feedback

Technician: Carlos Munoz at Gateway Branch #1

Customer: N

Overall Rating: ☆☆☆☆☆

Feedback History	
Date in Service: August 12, 2013	
I was satisfied with the technician's use of words and the overall tone.	☆☆☆☆☆
The technician was able to communicate clearly.	☆☆☆☆☆
The technician's appearance and conduct was professional.	☆☆☆☆☆

FIGURE 11